

We are proud to be the medical centre of your choice for you and your family.

Pymble Medical and Dental Centre is dedicated to providing the highest standard of patient care, and committed to promoting health, wellbeing and disease prevention to all patients. We do not discriminate in the provision of excellent care and aim to treat all patients with dignity and respect.

Our team is dedicated to providing you with passionate care in a comfortable environment.

Whether you need medical, dental or a combination of services, we can help you achieve and maintain the healthy life and wellbeing you deserve.



Opening Hours

Monday - Friday
8:30am - 5:30pm

Saturday
8:30am - 12:30pm

After Hours

National Home Doctor Service
13 SICK (13 7425)

Book Online 24/7

www.pymblemedicaldentalcentre.com

951-957 Pacific Hwy Pymble NSW 2073



We are located in the heart of Pymble on the Pacific Highway opposite Livingstone Avenue right next to Pymble Train Station. Convenient car parking is available for all patients located at the rear of the centre (turn at Domino's Pizza). Street parking is also available on Grandview Street and Livingstone Avenue.



**“your health -
our dedication”**



Our Team

General Practitioners Dr. Tho (Therese) Pham, Dr Peter Ward, Dr Steven Le, Dr Jennifer Lam
Dentists: Dr. Tuan (Martin) Nguyen, Dr. Anne Nguyen
Dietitian: Kerry Chisholm
Practice Manager: Kate Kilpatrick
Practice Nurses: Katja White, Ali Watson
Reception Staff: Bec, Karen, Nikki, Monika, Corrine, Jane, Kristyann and Annette

Appointments

Please call 9488 8849

Online bookings are available 24/7

If you require an urgent appointment or have a sick child, please advise the reception staff who will organise a same day appointment.

Standard medical appointments are 15 minutes and standard dental appointments are 30 minutes.

Please contact reception if you require a longer appointment. This may be necessary if you are a new patient, have a list of issues, have forms that need to be completed or require a minor surgical procedure.

Billing

Fees and charges are clearly displayed at the reception desk.

Bulk-billing is available to pensioners and children under 16 with valid Medicare Card

* Standard consultation - \$70.00

* Long consultation - \$130

Dental service costs vary and are patient specific. Please make an appointment to obtain a quote.

Prescriptions & Referrals

It is in your best interest for medications and specialists reviews to be discussed as part of the consultation process. Please ensure an appointment has been booked prior to your repeat prescription expiring or specialist appointment.

Test Results

Discussion of test results is best done at a follow-up appointment with your GP. The doctor will make this arrangement with you at the time of your consultation. It is not possible for reception staff to give patients test results over the telephone.

Telephone Access

Doctors are available in medical emergencies to take telephone calls. Patients can, however request a call-back within 48 hours for non-urgent matters.

In Emergency

For emergencies dial "000" immediately.

Poisons information 131 126.

Priority will be given to patients requiring urgent medical attention.

Privacy Policy

Your medical records are private and confidential, and only available to authorized members of staff. All information at Pymble Medical & Dental Centre is managed in accordance with the National Privacy Principles of the Privacy Act, available at www.privacy.gov.au/health/

Reminder System

Our practice offers enrolment in a computer based reminder system for reviews of PAP tests, diabetes, blood pressure, cholesterol, health assessments, vaccinations, skin check-ups and dental appointments. If you do not wish to be part of this system, please advise reception staff. We also participate in the State/Territory Reminder System.

Facilities

Our facilities are state-of-the-art, fresh and modern and we offer full disabled access to all areas as well as free Wi-Fi and baby change facilities

General Medical Services

- Women's health including Implanon & Mirena placement, pap smears
- Children's health & vaccinations
- Men's health
- Minor surgery
- Travel advice & vaccinations including Yellow Fever
- Skin cancer screening
- Management of chronic disease
- Medicals for pre-employment & driving
- Mental health and counselling
- Aclasta infusions

Dental Services

- General dentistry
- Cosmetic dentistry
- Smile makeovers
- Invisalign
- Implants
- Teeth whitening
- Custom mouthguards

Other Services

- * Onsite pathology and hearing test services
- * Child & adolescent psychology
- * Exercise physiology

Patient Feedback

Our goal is to provide a quality, caring service. If you have any concerns or suggestions, please contact our Practice Manager or your health care provider in person, by phone or in writing. We will be extremely grateful to receive feedback. If your concerns are not resolved you may approach the Health Care Complaints Commission at Locked Bag 18, Strawberry Hills NSW 2012.

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